



SUN CITY SENIOR CARE

Welcome to the Sun City Senior Care! Always here, always available! Thank you for trusting us with your health care! This welcome packet includes your new patient paperwork to fill out and bring with you to your first visit as other information about our providers, location, and services.

We will provide you with same-day office visits for any acute needs during normal office hours and provide one of our own highly trained providers on call 24/7 to meet any acute needs that might come up.

In the coming days, one of our staff members will be reaching out to you to give you information, answer any questions and schedule your new patient appointment. In the meantime, please take the time to review the information contained in this packet.

We are excited for the opportunity for us to meet you and to help meet your healthcare needs!

Respectfully,

Sun City Senior Care

Sun City Senior Care

1615 Sun City Center Plaza

Sun City Center, FL 33573

Phone (813) 894-7046

Fax (855) 576-4912

SunCitySeniorCare.com



Welcome To Our Practice!

Please keep this form so that you have access to this information when needed.

Our physicians are available 24 hours a day, after hours, for your urgent healthcare needs. Upon contacting our office after hours, one of our providers will personally return your call. Avoid expensive emergency room co-pays, long wait times, and physicians who are not familiar with your specific healthcare history.

Please contact our office

- ❖ If you have an urgent healthcare need during business hours, Monday – Friday 8:00 – 4:30, our staff will make necessary arrangements to see you in the office.
- ❖ Preferred Hospitals – Our providers have selected the following hospital because of their confidence and professional relationship with the hospital and the specialists.
 - HCA Southshore. We also have working relationships with several rehab/nursing home facilities in the area.
- ❖ Preferred Laboratory
 - Lab Corp or Quest Diagnostics
- ❖ After a hospital stay or emergency room visit, please contact our office immediately after discharge. Your provider will need to see you in the office for a follow up visit within 24 to 48 hours after discharge to assure your continued recovery.
- ❖ Medicare patients – Your provider encourages you to be seen at least every six (6) months. This will help both you and your provider maximize preventative care.
- ❖ Scheduling Appointments – Call our office to schedule your appointment and be sure to always bring a current list of medications with you to each appointment. If you are unable to keep your appointment, please contact our office at least 24 hours in advance so we may offer that opening to someone else with a healthcare need.
- ❖ To Avoid Receiving a Bill – Call the office prior to seeing a specialist or undergoing any procedure, as your Humana insurance requires a referral. DO NOT go for lab tests, x- rays, physical therapy, etc. until our office is notified.



1615 Sun City Center Plaza, Sun City Center, FL 33573

Phone: (813) 894-7046 Fax (855) 576-4912

SunCitySeniorCare.com

Please bring the following to your **first appointment**:

1. **Paperwork completely filled out.** If it does not apply to you, please put N/A.
2. **All medications and supplements** that you take in the original containers.
3. **List of all doctors** you may have seen in the past two years. Please **include name and phone number** so we may request records.
4. Please provide us with the **name and phone number** of your **local pharmacy**.
5. Your **current insurance card**, we need to update this information yearly.

Thank you,

Sun City Senior Care



Understanding Your Insurance & the Referral Process

If the insurance plan you have selected is a HMO/managed care plan:

1. Your Primary Care Provider (PCP) will be able to see the total picture of your overall health. This allows your provider to make the best decisions in managing your health and well-being.
2. While your Primary Care Provider (PCP) can provide most of your care, if you need a specialist, your PCP manages the care you receive from these healthcare specialists within the network.
3. Your Primary Care Provider (PCP) needs to issue a referral for you before you see any specialists.
4. Your Primary Care Provider (PCP) will choose a specialist that will best suit your needs within your HMO Network.
5. Within the HMO, there are a select number of Providers that have demonstrated outstanding care and improved outcomes.
6. Unlike PPO plans, care under an HMO plan is covered only if you see a provider within that HMO's network.
7. The referral process serves as a way for your PCP and your specialist to communicate with each other. When a referral is issued for you to see a specialist, your PCP will inform the specialist of the reason(s) for the referral, as well as the goal(s) for the visit. In other words, your PCP will help coordinate your visit; the referral helps ensure you receive the proper care when seeing a specialist.

Thank you for joining our Practice!

PATIENT SELF-DETERMINATION QUESTIONNAIRE - YOUR RIGHT TO DECIDE

While you cannot remove all uncertainty about your future health care needs, having an ADVANCE DIRECTIVE in place can give you the peace of mind that comes from making your wishes known in advance.

- Declaration to Decline Life-Prolonging Procedures (Living Will)
 I have I have NOT made a Living Will
- Health Care Surrogate
 I have I have NOT designated a Health Care Surrogate
- Durable Power of Attorney
 I have I have NOT appointed a Durable Power of Attorney for Health Care Decisions

If you have signed an advance directive outlining your wishes, we will gladly make a copy and place it in your chart. If you have not created an advance directive, we will gladly provide you with a packet of information and forms.

PATIENT PRIVACY QUESTIONNAIRE

Please list the family members or other persons, if any, whom we may verbally inform about your general medical condition and your diagnosis (including treatment, payment and health care operations):

Name: _____

Name: _____

Address: _____

Address: _____

Phone Number: _____

Phone Number: _____

Relationship: _____

Relationship: _____

Please list the family members or significant others, if any, whom we may inform about your medical condition **ONLY IN AN EMERGENCY**:

Name: _____

Phone #: _____

Name: _____

Phone #: _____

Confidential messages (i.e., appointment reminders)

May May not be left on answering machine or voicemail.

Please print the phone number where you want to receive calls about your appointments:

PLEASE PRINT PATIENT NAME

DATE OF BIRTH

LEGAL REPRESENTATIVE

RELATIONSHIP TO PATIENT

SIGNATURE OF PATIENT OR LEGAL REPRESENTATIVE

TODAY'S DATE

CONSENT TO TREAT

I, the undersigned, voluntarily give consent to Sun City Senior Care to provide and perform such medical/diagnostic/minor surgical treatment(s) and/or services as deemed advisable and necessary for the diagnosis and/or treatment of my condition(s) or to maintain my health. I am aware that the practice of medicine is not an exact science, and I acknowledge that no guarantees have been made to me as a result of treatment or examination in the office.

Patient Printed Name _____ **Date:** _____ **DOB:** _____
Signature of Patient/Legal Representative _____ **Relationship to Patient:** _____

RECEIPT OF NOTICE OF PRIVACY PRACTICES WRITTEN ACKNOWLEDGEMENT FORM

I, have received/reviewed a copy of Sun City Senior Care, Notice of Privacy Practices.

Signature of Patient/Legal Representative _____ **Date:** _____

OFFICE USE ONLY
I attempted to obtain the patient's signature in acknowledgement on this Notice of Privacy Practices Acknowledgement, but was unable to do so for the reason documented below:

Date	Initials	Reason

AUTHORIZATION AND ASSIGNMENT

I hereby authorize Sun City Senior Care to release any medical information necessary to process any and all claims for reimbursement on my behalf. I authorize payment to be made directly to Sun City Senior Care for services rendered. I also authorize payment of government benefits to the physician (entity) and any payments related to cross-over medigap insurers. I request that payment of authorized secondary insurance be made either to me or on my behalf to the above-named entity. I understand that I am financially responsible for all charges if they are not covered by my insurance. In the event of default, I agree to pay all costs of collections and reasonable attorney's fees. I certify that the information I have reported with regard to my insurance coverage is correct. I further agree that a photocopy of this agreement shall be considered as effective and valid as the original.

Signature of Patient/Legal Representative _____ **Date:** _____

Sun City Senior Care

%'%`'Gi b'7]hm7YbhYf'D\hU\z'Gi b'7]hm7YbhYfz: @'')+'
D\cbY. 'f' %' L, - (!+\$(*' : U\ 'f')) L) +*!(- %&''
Gi b7]mGYb]cf7UfY"Vta

F Y Y U g Y c Z A Y X] M] = b Z c f a U h j c b

I, _____, with a date of birth, _____, give my permission for
(Patient name) (Patient's DOB)

...hc []j Y'a ma YX]M] fYVtfXg fLg XYgM]VYXhc h Y'Uc j Y'fYZfYbWX'XcVtf' fBcVtfcb cf \cgd]U]bUa Y'UUh\Ug fYVtfXg'.

'UbX '#cf cf[Ub]nUh]cb 'gc 'h Uh\Y#gl Y'Wb 'VWtYf i bXYfgUbX'a mWbX]h]cb 'UbX'Wbh]bi]hmcZa m\ YUh\WfY"'

DYfa]gg]cb 'hc [YhqYbq]hj Y]bZcfa Uhjcb'

6mdi Hjib['a mjb]H]Ug'VmYUW]hY a 'VY'ck z=i bXYfgUbX'h Uh=[]j Y'dYfa]gg]cb 'Zcf fYVtfXg 'hc 'VY'gYbh'h Uha Um' WtbH]b]bZcfa Uhjcb 'Uvci h'

fD'YUgY =b]HU '5@@@]bYgk'

_____ A ma YbHJ\YUH\z
HfUrga]HUVYX]gYUgY=a Um\Uj Y\l Y'
<=J #5=8Gz; YbYh]WfYVtfXg'UbX#cf'
8fi ['UbX'UW\c' fYVtfXg"

=i bXYfgUbX'h Uh

- =Xc 'bch\Uj Y'hc []j Y'a mdyfa]gg]cb 'hc 'g' UfY'h YgY'fYVtfXg'
- =Z=k Ubh]h UU_Y'Uk Uuh\Y'dYfa]gg]cb 'Zcf a mXcVtf'hc [Yh'h YgY'fYVtfXg'= bYYX'h UU_ 'hc a mXcVtf'cf'UghUZdYfgcb 'UbX'g][b 'U'dUdYf"
- H]g'Zcfa 'lg'cb'm[ccX'Zcf '%nYUf'Zcfa 'h Y'XUH'=g][b]h'

Types of records we are requesting

'5bmUbX'U' hm\Yg'cZfYVtfXg'nci 'Uj Y'Zf'h]g'dUh]Ybh

'8cVtfj]glhbcHg'

8cVtfjcfXYfg'

'9a Yf[YbW\hFcc a 'bchYg'

Bi fgYg'bcHg'

'1 f[YbhVtfY'bcHg'

8]gWUf[Y'G a a Ufm'

<]ghcfmUbX'd\ngM'

@W'fYdcfkg'

<cgd]U'Dfc[fYgg' BchYg'

FUX]c'c[mF'Ydcfkg'

'CdYfUh]cb'cf'dfcWxi fY'bchYg'

7cbgj 'Uh]cbg'

'7]b]WbchYg'

Ch'Yf'

DUh]c'c[mF'Ydcfkg'

Patient's Full Name _____
(Please Print)

Patient's Social Security Number _____ Date Of Birth: _____

Patient's Signature _____ Date _____

Authorized Representative's Signature _____ Date _____

Relationship of Authorized Representative _____

Consent for Transfer of Biological Specimen

Florida law (Section 817.5655, Florida Statutes) and Sun City Senior Care, prohibits the sale or transfer of a person's biological specimen from which DNA can be extracted to a third party without the express consent of such person.

During the course of your care with Sun City Senior Care, it may be medically necessary to obtain a blood, urine, stool, tissue or other type of biological specimen for analysis. This analysis will not involve the examination of your DNA to identify the presence and composition of genes in your body. After the analysis has been performed and the sample is no longer needed, it will be stored as medical waste and then transferred to a third party for disposal in accordance with all local, state and federal requirements.

It may also be the case that a biological specimen (such as blood, urine, hair, bodily fluids, etc.) from you may be deposited on medical instruments, bedding, clothing or other objects. These objects may then be transferred to a third party for cleaning or disposal.

By signing this document, you affirmatively state that it is your intentional decision to consent to the transfer of any and all biological specimens collected by or deposited with Sun City Senior Care, to a third party as set forth above. This consent does not authorize the sale or transfer of a biological specimen for the purpose of DNA analysis.

Patient Signature

Date

Patient Printed Name

Date of Birth

Consent to Text Message Updates

I, _____, date of birth _____,
(Patient Name)

consent to have Sun City Senior Care, contact me by text message for the purpose of health updates and appointment reminders.

- I allow text messages for health updates / appointment reminders
- I do not allow text messages

I acknowledge that appointment reminders by text are an additional service, and attending or canceling an appointment is still my responsibility.

I agree to advise the practice if my mobile number changes or if it is no longer in my possession. I can cancel these text reminders at any time.

Texts messages are generated using a secure facility. I understand that they are transmitting over a public network on to a personal device that may not be secure. SMS data rates may apply.

Patient Signature: _____

Date: _____ Mobile Phone Number: _____



Contract for Controlled Substances

I, _____, understand and voluntarily agree that (initial each statement after reviewing):

____ I understand that I will be required to have a face-to-face appointment with my provider every 3 (three) months to discuss the effectiveness of my treatment plan and to outweigh the benefits vs. the risks of the medication. I agree to provide a sample (urine or blood) for a drug screen at these appointments. I accept that it is my responsibility to make these appointments for refills. If I am having trouble making an appointment, I will tell a member of the treatment team immediately.

____ I will keep (and be on time for) all my scheduled appointments with the provider and other members of the treatment team.

____ I will keep the medicine safe, secure, and out of the reach of children. If the medicine is lost or stolen, I understand it will not be replaced until my next appointment and may not be replaced at all.

____ I will take my medication as instructed and not change the way I take it without first talking to the provider or other members of the treatment team.

____ I will **not** call at night, on the weekends, or on holidays looking for refills. I understand that prescriptions will be filled during regular office hours (Monday through Friday, 8:00AM-4:30 PM). **No exceptions will be made.**

____ I must call at least three (3) working days ahead (Monday-Friday) to ask for a refill of my medicine. **No exceptions will be made.**

____ I understand that I am responsible for my medicines. I will not share, sell, or trade my medicine. I will not take anyone else's medicine.

____ I will treat the staff at the office respectfully at all times. I understand that if I am disrespectful to staff or disrupt the care of other patients my treatment will be stopped.

____ I will not sell this medicine or share it with others. I understand that if I do, my treatment will be stopped.

____ I will sign a release form to let the provider speak to all other doctors or providers that I see.

____ I will tell the provider all other medicines that I take and let him/her know right away if I have a prescription for a new medicine.

____ I will use only one pharmacy to get all of my medicines: _____

____ I will not get any controlled medicines, such as opioids, benzodiazepines, or stimulants without telling a member of the treatment team before I fill that prescription. I understand that the only exception to this is if I need pain medicine for an emergency at night or on the weekends.

____ I will not use illegal drugs such as heroin, cocaine, marijuana, or amphetamines. I understand that if I do, my treatment may be stopped.

____ I will come in for drug testing and counting of my pills within 24 hours of being called. I understand that I must make sure the office has current contact information in order to reach me, and that any missed tests will be considered positive for drugs.

____ I understand that I may lose my right to treatment in this office if I break any part of this agreement or if my doctor decides that this medicine is hurting me more than helping me.

We here at Family Doctors are making a commitment to work with you in your efforts to get better. To help you in this work, we agree that:

We will help you schedule regular appointments for medicine refills. If we have to cancel or change your appointment for any reason, we will make sure you have enough medication to last until your next appointment.

We will make sure that this treatment is as safe as possible. We will check regularly to make sure you are not having bad side effects.

We will keep track of your prescriptions and test for drug use regularly to help you feel like you are being monitored well.

We will help connect you with other forms of treatment to help you with your condition.

We will help set treatment goals and monitor your progress in achieving those goals.

We will work with any other doctors or providers you are seeing so that they can treat you safely and effectively.

If you become addicted to these medications, we will help you get treatment and get off of the medications that are causing you problems safely, without getting sick.

Patient Name: _____ DOB: _____

Patient Signature: _____ Date: _____

Provider Name: _____ Date: _____

Provider Signature: _____



INFORMED CONSENT AND AGREEMENT FOR APPROPRIATE BEHAVIOR IN THE PHYSICIAN OFFICE & WITH PHYSICIAN STAFF

Member Name: _____

The Behavior in Question: _____

Your Rights: As a patient, you have the right to accept or refuse medical treatment, including the use of prescribed substances and therapies, for the treatment and management of conditions impairing and/or affecting your health and well-being .

You also have a right to be informed about the potential benefits, risks and hazards involved with using any prescribed therapies in the treatment and management of your illnesses and/or conditions, so that you may make the decision whether or not to undergo this treatment. You have a right to be informed of any alternative treatments and procedures which may be available to manage your health and illnesses. Finally, you also have the right to change your mind at any time.

Your Responsibilities: As a patient in this office, you also have a responsibility for conducting yourself in a manner consistent with appropriate behavior. "Appropriate behavior" is defined, but not specifically limited to, the following:

- You will neither threaten nor carry out any form of physical abuse to any physician or other staff members involved in your care in this office.
- You will not touch any physician or other staff members involved in your care.
- You will not emotionally, psychologically or mentally abuse any physician or other staff member involved in your care. Examples of such activities include, but are not limited to, swearing, bullying, insulting, demeaning, degrading or otherwise using offensive language during the course of office visits, telephone calls, e-mails or other communication with the office staff during the course of your seeking care. Such behavior will not be tolerated at any time and may result in your being transferred from the office's care.
- You will also conduct yourself appropriately with other patients seeking care in the office. Failure to do so will be considered the equivalent of acting with inappropriate behavior to the staff.
- You will accept the responsibilities noted here with respect to standards for "appropriate behavior" OUTSIDE of the office setting. In other words, should you see any of the physicians or other staff who provide care to you in a venue outside of the office, you will conduct yourself in a manner consistent with appropriate behavior.

Our Commitment & Responsibilities to You

We are committed to doing all we can to treat your health conditions. We consider our working with you to be a partnership where we will work together cordially and respectfully to help you achieve your best health. As a part of that commitment, we will

Patient Initials: _____

offer you recommendations as to treatments and/or therapies to help you achieve your best health. Moreover, we will respect your choices and decisions with respect to how you wish to manage and address your health.

As a part of our partnership, we provide this “Informed Consent and Agreement for Appropriate Behavior in the Physician Office and with Physician Staff” to protect you and us by establishing expectations as to what is, and is not, considered “appropriate behavior” with respect to what will be tolerated in our office.

Patient Statements I have been informed that my physician, _____, MD/DO that, in order to remain a patient of the practice, I need to change how I conduct myself so that my behavior is appropriate within the office setting. Appropriate behavior needs to be exhibited to any physician who practices in the office as well as to the office staff. Appropriate behavior also needs to be exhibited towards other patients on the premises who are seeking care for their own maladies.

I have been informed and understand that, while my physician will make recommendations as to treatments and/or therapies that could improve my health, my physicians will ultimately respect my decisions with regard to management of my health and well-being.

Termination/Discontinuance of Treatment

With respect to the above agreements, I agree and accept the right of Sun City Senior Care to discontinue my treatment within the office and to request that I be a “transfer for cause” for the following reason:

- I do not comply with or violate the terms of this “Informed Consent and Agreement for Appropriate Behavior in the Physician Office and with Physician Staff.”

In addition, I authorize Sun City Senior Care to provide a copy of this agreement to my pharmacy, other healthcare providers, or insurance carrier upon request. I also authorize and consent to allow my physician/physician assistant and any other [Center name] personnel to disclose or share my medical information and treatment received with any other third parties for purposes of treatment and/or payment purposes. In addition, I agree to waive any applicable privilege or right to privacy or confidentiality with respect to authorizing Sun City Senior Care and its personnel to cooperate fully with any state or federal law or any state or federal agency (eg. CMS).

By signing below, I acknowledge and agree that: (i) I have read and fully understand this Informed Consent and Agreement for Appropriate Behavior in the Physician Office and with Physician Staff; (ii) I have been given the opportunity to ask questions about the definition of “appropriate behaviors” (including examples of inappropriate behaviors) as well as potential risks and benefits of non-compliance with appropriate behaviors; (iii) I knowingly accept and agree to assume any potential risks of my non-compliance with recommendations for both treatments and behaviors; and (iv) I agree to abide by the terms herein.

Patient Initials: _____

Signature of Patient

Date

Signature of Witness

If Patient Unable to Sign, Signature of Other Witness Address

Legally Responsible Person and Relationship to Patient

City _____ State _____ Zip Code _____

If necessary, this Form has been translated to the Patient/or other Legally Responsible person by: _____

Signature

I HAVE DISCUSSED THE RISKS, HAZARDS, LIMITATION AND BENEFITS, AS WELL AS ALTERNATIVE TREATMENT POSSIBILITIES WITH THE PATIENT AND ANSWERED ALL QUESTIONS ASKED OF ME.

Physician Signature

Date

Financial Policy

The information listed below was designed to provide our patients with a detailed explanation of our financial policies. We realize this information may not always address your specific situation and encourage you to speak with a member of our billing department whenever you have any questions or concerns regarding your account.

Financial Responsibility

I understand that I am financially responsible for all charges, whether or not paid by said insurance. It is my responsibility to pay any deductible amount due at the time of service or any other balance not paid by my insurance within 30 days. I authorize disclosure of necessary medical information to determine benefits payable to related services. By signing this form, I hereby give Sun City Senior Care consent to perform medical treatment.

Registration

Information gathered provides us with contact information as well as ensures your claims will be filed to the correct insurance company.

Upon arrival for your appointment, you will be asked for basic information:

- Current patient information: name, address, telephone number, employer, date of birth, social security number, and emergency contact.
- Current Insurance Card.

Please arrive at least fifteen (15) minutes prior to your appointment time. Having information readily available will assist us in making the check-in process easier for you. Information obtained in the registration process is kept in your confidential medical record.

You will be asked to make co-payments at the time of service. For your convenience, we can also handle your payments on your account at the registration desk. We accept cash, check, debit cards and major credit cards (MasterCard, Visa, and Discover).

Prescription renewal policy

Sun City Senior Care physicians are available for emergencies 24 hours a day. Prescription renewals, however, should not be considered medical emergencies. Prescription renewals should be discussed with your doctor during your office visit or by phone with a Medical Assistant during normal business hours of Monday through Friday.

Patient Signature: _____ Date: _____

Physician/APRN Signature: _____ Date: _____

Insurance Authorization, Assignment and Guarantee of Payment

I request that payment of authorized Medicare / Other Insurance company benefits be made on my behalf to Sun City Senior Care for any services furnished to me by that party who accepts assignment. Regulations pertaining to Medicare assignment of benefits apply.

I authorize any holder of medical or other information about me to release to the Social Security Administration a healthcare administration or its intermediaries or carriers any information needed for this or a related Medicare claim/other insurance company claim. I permitted copy of this authorization to be used in place of the original comma and request payment of medical insurance benefits either to myself or the party who accepts assignment. I understand it is mandatory to notify the healthcare provider of any other party who may be responsible for paying for my treatment. (Section 1128B of the Social Security act and 31 U.S.C. 3801 – 3812 Provides penalties for withholding this information).

I request that payment under the Medicare or other medical insurance program(s) be made to Sun City Senior Care for as long as I continue to receive services from them. If I were to receive any checks/payments intended as a payment for services rendered by Sun City Senior Care from Medicare and/or other insurance company(ies), I will immediately endorse it and turn it over to Sun City Senior Care.

I understand that I am responsible for payment of all charges and fees to Sun City Senior Care that they are entitled to collect that they're not paid for by Medicare or other insurance.

Questions Regarding Your Account

If you have questions regarding your account or wish to make a payment using MasterCard, Visa, Discover or Debit Card, please contact our Billing Department during the hours of 8:00 am and 4:30 pm, Monday through Friday, at 813-894-7046.

Thank you for your cooperation in helping us serve you with the highest quality, accessible and cost effective health care services.

PATIENT REGISTRATION FORM

Appointment date:

PATIENT INFORMATION

Patient's Name Last _____ First _____ MI _____			Marital Status
Date of Birth	Age	Gender	Social Security #
Street address City, State, Zip			
Phone (Home)	Phone (Cell)		Email address
Race/Ethnicity	Veteran or Active Military		Primary Language
Pharmacy Name	Pharmacy Address		Pharmacy Phone
IN CASE OF EMERGENCY			
Emergency Contact		Relationship to patient	
Street address		City, State, Zip	
Phone (Home)		Phone (Cell)	
INSURANCE INFORMATION			
<input type="checkbox"/> Medicare <input type="checkbox"/> HMO <input type="checkbox"/> PPO <input type="checkbox"/> Other _____			
Primary Insurance		Secondary Insurance	
Address		Address	
City, State, Zip		City, State, Zip	
Phone	Fax	Phone	Fax
Policy Subscriber Name		Policy Subscriber Name	
Patient's relationship to subscriber		Patient's relationship to subscriber	
Subscriber ID# or Social Security #		Subscriber ID# or Social Security #	
Plan Name		Plan Name	
Policy #	Group #	Policy #	Group #
EMPLOYMENT INFORMATION			
Employer		Occupation	
Street Address		City, State, Zip	
Phone	Fax	Email	
HOW WERE YOU REFERRED TO OUR OFFICE?			
<input type="checkbox"/> Letter or postcard <input type="checkbox"/> Insurance Agent _____ <input type="checkbox"/> Newspaper Ad <input type="checkbox"/> Billboard <input type="checkbox"/> Online Advertisement <input type="checkbox"/> TV or Radio AD <input type="checkbox"/> Humana.com <input type="checkbox"/> Community Newsletter <input type="checkbox"/> Medicare.gov <input type="checkbox"/> Friend/Relative _____			

HEALTH HISTORY QUESTIONNAIRE

All questions contained in this questionnaire are strictly confidential and will become part of your medical record.

Patient Name: Last

First

MI

Today's Date:

Reason for Visit:

Previous or referring doctor:

Gender

M F

DOB:

PERSONAL HEALTH HISTORY (PAST MEDICAL HISTORY)

Conditions you have had in the past (check all that apply):

<input type="checkbox"/> AIDS/HIV +	<input type="checkbox"/> Cataracts	<input type="checkbox"/> Gout	<input type="checkbox"/> Migraine Headache	<input type="checkbox"/> Tuberculosis
<input type="checkbox"/> Anemia	<input type="checkbox"/> Chicken Pox	<input type="checkbox"/> Heart Disease	<input type="checkbox"/> Neuropathy	<input type="checkbox"/> Stomach Ulcers
<input type="checkbox"/> Anxiety	<input type="checkbox"/> Depression	<input type="checkbox"/> Hepatitis	<input type="checkbox"/> Pneumonia	LIST ANY OTHERS
<input type="checkbox"/> Arthritis	<input type="checkbox"/> Diabetes	<input type="checkbox"/> Hernia	<input type="checkbox"/> Prostate Problem	
<input type="checkbox"/> Asthma	<input type="checkbox"/> Eating Disorder	<input type="checkbox"/> High Cholesterol	<input type="checkbox"/> Rheumatic Fever	
<input type="checkbox"/> Bleeding Disorders	<input type="checkbox"/> Emphysema/COPD	<input type="checkbox"/> Hypertension	<input type="checkbox"/> STD	
<input type="checkbox"/> Breast Lump	<input type="checkbox"/> Epilepsy	<input type="checkbox"/> Kidney Disease	<input type="checkbox"/> Stroke	
<input type="checkbox"/> Cancer	<input type="checkbox"/> Glaucoma	<input type="checkbox"/> Liver Disease	<input type="checkbox"/> Thyroid Problems	

Surgeries

Year	Reason	Hospital

Other hospitalizations

Year	Reason	Hospital

Have you ever had a blood transfusion?

Yes No

Do you know your blood type? Yes No Type:

List your prescribed drugs and over-the-counter drugs, such as vitamins and inhalers

Drug Name	Strength	Frequency Taken	Drug Name	Strength	Frequency Taken
1			6		
2			7		
3			8		
4			9		
5			10		

Allergies

Drug Name	Reaction You Had	Drug Name	Reaction You Had
1		3	
2		4	

PATIENT NAME:

DOB:

HEALTH HABITS AND PERSONAL SAFETY (SOCIAL HISTORY)

Exercise	<input type="checkbox"/> Sedentary (No exercise) <input type="checkbox"/> Mild exercise (i.e., climb stairs, walk 3 blocks, golf)				
	<input type="checkbox"/> Occasional vigorous exercise (i.e., work or recreation, less than 4x/week for 30 min.)				
	<input type="checkbox"/> Regular vigorous exercise (i.e., work or recreation 4x/week for 30 minutes)				
Diet	Are you dieting?			<input type="checkbox"/> Yes <input type="checkbox"/> No	
	If yes, are you on a physician-prescribed medical diet?			<input type="checkbox"/> Yes <input type="checkbox"/> No	
	# of meals you eat in an average day?				
Caffeine	<input type="checkbox"/> None	<input type="checkbox"/> Coffee	<input type="checkbox"/> Tea	<input type="checkbox"/> Soda	
	# of cups/cans per day?				
Alcohol	Do you drink alcohol?			<input type="checkbox"/> Yes <input type="checkbox"/> No	
	If yes, what kind?				
	How many drinks per week?				
Tobacco	Do you use tobacco? Or have you ever?			<input type="checkbox"/> Yes <input type="checkbox"/> No	
	<input type="checkbox"/> Cigarettes - packs/day	<input type="checkbox"/> Chew - #/day	<input type="checkbox"/> Pipe - #/day	<input type="checkbox"/> Cigars - #/day	<input type="checkbox"/> Vape/E-Cigarette
	<input type="checkbox"/> # of years: _____	<input type="checkbox"/> Or year quit: _____			
Drugs	Do you currently use recreational or street drugs?			<input type="checkbox"/> Yes <input type="checkbox"/> No	
	Have you ever used recreational or street drugs?			<input type="checkbox"/> Yes <input type="checkbox"/> No	
Personal Safety	Do you live alone?			<input type="checkbox"/> Yes <input type="checkbox"/> No	
	Do you have frequent falls?			<input type="checkbox"/> Yes <input type="checkbox"/> No	
	Do you have vision or hearing loss?			<input type="checkbox"/> Yes <input type="checkbox"/> No	
	Physical and/or mental abuse have become major public health issues in this country. This often takes the form of verbally threatening behavior or actual physical or sexual abuse. Would you like to discuss this issue with your doctor or staff?			<input type="checkbox"/> Yes <input type="checkbox"/> No	

WOMEN ONLY

Age at menstruation:	Date of last PAP smear: / /	<input type="checkbox"/> Normal	<input type="checkbox"/> Abnormal
Number of pregnancies _____	Number of live births _____	Age at last menstruation:	
Last Mammogram: / /		<input type="checkbox"/> Normal	<input type="checkbox"/> Abnormal
Bone Density Screening:		<input type="checkbox"/> Normal	<input type="checkbox"/> Abnormal
Experienced any recent breast tenderness, lumps, or nipple discharge?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
Do you have any bladder leakage or incontinence?		<input type="checkbox"/> Yes	<input type="checkbox"/> No

MEN ONLY

Do you usually get up to urinate during the night? If yes, # of times _____		<input type="checkbox"/> Yes	<input type="checkbox"/> No
Do you feel burning discharge from penis?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
Has the force of your urination decreased?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
Have you had any kidney, bladder, or prostate infections within the last 12 months?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
Do you have any problems emptying your bladder completely?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
Any difficulty with erection or ejaculation?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
Any testicle pain or swelling?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
Date of last PSA test (if any): / /		<input type="checkbox"/> Normal	<input type="checkbox"/> Abnormal

PATIENT NAME:		DOB:					
Review Of Systems (check all that apply to you)							
CONSTITUTIONAL <input type="checkbox"/> Wt. loss or gain <input type="checkbox"/> Fever <input type="checkbox"/> Fatigue <input type="checkbox"/> Chills EYES <input type="checkbox"/> Blurry vision <input type="checkbox"/> Double vision <input type="checkbox"/> Vision changes <input type="checkbox"/> Cataracts <input type="checkbox"/> Glaucoma ENT/MOUTH <input type="checkbox"/> Sinus problems <input type="checkbox"/> Runny nose <input type="checkbox"/> Tooth pain <input type="checkbox"/> Hearing loss <input type="checkbox"/> Ringing ears <input type="checkbox"/> Gum pain <input type="checkbox"/> Gum bleeding <input type="checkbox"/> Swallowing difficulties <input type="checkbox"/> Ear pain <input type="checkbox"/> Ear discharge ALLERGY/IMMUNO <input type="checkbox"/> Rashes/hives/welts <input type="checkbox"/> Itchiness <input type="checkbox"/> Allergic asthma	NEURO <input type="checkbox"/> Dizziness <input type="checkbox"/> Lightheadedness <input type="checkbox"/> Headache <input type="checkbox"/> Lack of coordination <input type="checkbox"/> Balance problems <input type="checkbox"/> Seizures <input type="checkbox"/> Numbness PSYCH <input type="checkbox"/> Depression <input type="checkbox"/> Mood swings <input type="checkbox"/> Memory problems <input type="checkbox"/> Anxiety ENDO <input type="checkbox"/> Excessive thirst <input type="checkbox"/> Heat intolerance <input type="checkbox"/> Cold intolerance <input type="checkbox"/> Hair loss <input type="checkbox"/> Nail changes <input type="checkbox"/> Night sweats <input type="checkbox"/> Hot flashes SKIN <input type="checkbox"/> Skin rashes <input type="checkbox"/> Bruising <input type="checkbox"/> Changes in skin lesions <input type="checkbox"/> Wounds <input type="checkbox"/> Ulcers	GENITOURINARY <input type="checkbox"/> Burning urination <input type="checkbox"/> Excessive urination <input type="checkbox"/> Incontinence of urine <input type="checkbox"/> Blood in urine <input type="checkbox"/> Frequent bladder/kidney infections GASTROINTESTINAL <input type="checkbox"/> Vomiting/Nausea <input type="checkbox"/> Constipation <input type="checkbox"/> Diarrhea <input type="checkbox"/> Heartburn <input type="checkbox"/> Incontinence of bowels <input type="checkbox"/> Blood in stools <input type="checkbox"/> Bloating <input type="checkbox"/> Poor appetite <input type="checkbox"/> Hemorrhoids HEM/LYMPH <input type="checkbox"/> Bruising <input type="checkbox"/> Nosebleeds	RESPIRATORY <input type="checkbox"/> Frequent lung infections <input type="checkbox"/> Shortness of breath <input type="checkbox"/> Chest tightness <input type="checkbox"/> Wheezing <input type="checkbox"/> Sleeping problems <input type="checkbox"/> Persistent cough CARDIOVASCULAR <input type="checkbox"/> Palpitations <input type="checkbox"/> Chest pain <input type="checkbox"/> Swollen hands <input type="checkbox"/> Swollen feet <input type="checkbox"/> Irregular heartbeat <input type="checkbox"/> High or low blood pressure MUSC/SKELETAL <input type="checkbox"/> Difficulty walking <input type="checkbox"/> Joint stiffness <input type="checkbox"/> Muscle pains <input type="checkbox"/> Back pain <input type="checkbox"/> Pain during walking				

SCREENINGS (please indicate most recent date)

Last Colonoscopy: / /	<input type="checkbox"/> Normal <input type="checkbox"/> Abnormal	Cholesterol Screening: / /	<input type="checkbox"/> Normal <input type="checkbox"/> Abnormal
Test for blood in stools: / /	<input type="checkbox"/> Normal <input type="checkbox"/> Abnormal	Electrocardiogram: / /	<input type="checkbox"/> Normal <input type="checkbox"/> Abnormal

FAMILY HEALTH HISTORY

RELATION	AGE	AGE AT DEATH	SIGNIFICANT HEALTH PROBLEMS
Father			
Mother			
Brothers			
Sisters			

Patient signature

Date

Physician/APRN signature

Date

Patient name: _____ Date of service: _____ / _____ / _____ (mm/dd/yyyy)

Care for Older

Adults assessment

Member ID: _____

Date of birth: _____ / _____ / _____ (mm/dd/yyyy)

Physician name: _____

This document is intended to capture requested clinical quality information only. Other write-in information will not be considered.

Prescription (Rx)	Dosage	Disease being treated/reason for medication	Side effects discussed
			<input type="checkbox"/>

Functional assessment: Does patient have difficulties performing the following activities?										Date assessed:			
Bathing	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	Transferring	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A
Dressing	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	Using the toilet	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A
Eating	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	Walking	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A

Treatment plan discussed with patient

Occupational therapy referral Review of Rx Physical therapy referral Assistive device evaluation

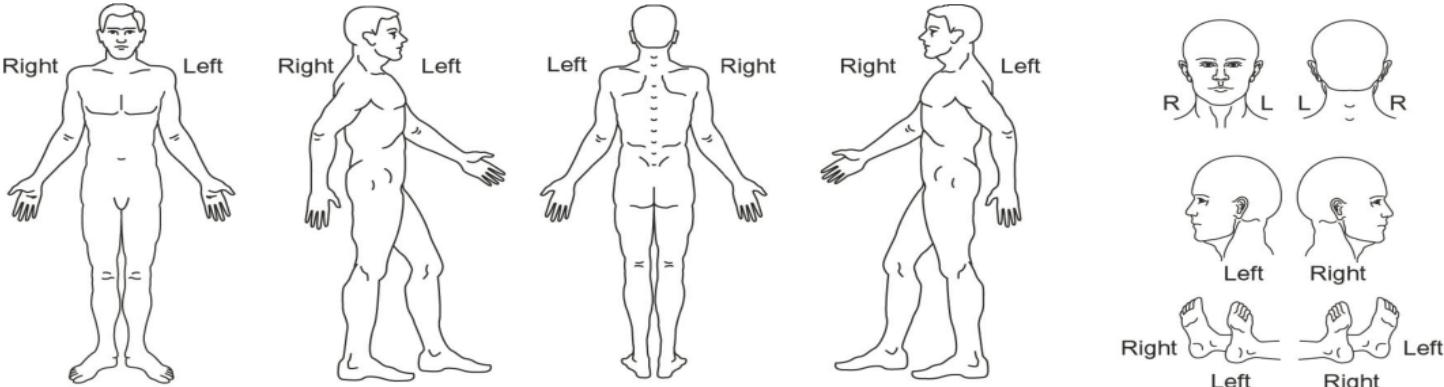
Physical activity assessment

Patient is physically active	<input type="checkbox"/> Yes <input type="checkbox"/> No	Patient is active 30 minutes a day most days of the week	<input type="checkbox"/> Yes <input type="checkbox"/> No
Patient plans to become active in the next few months	<input type="checkbox"/> Yes <input type="checkbox"/> No	Patient expresses fear to become active or participate in physical activity	<input type="checkbox"/> Yes <input type="checkbox"/> No
Patient participates in activity regularly	<input type="checkbox"/> Yes <input type="checkbox"/> No	If so, what type?	_____

Patient advised: Daily walks Stretching Start taking the stairs Increase walking as tolerated

Advance care planning:	<input type="checkbox"/> Advance directive in medical record	Discussion on _____ / _____ / _____
------------------------	--	-------------------------------------

Pain assessment		Date assessed:



Pain intensity (0 lowest to 10 highest) _____ Present pain _____ Worst pain _____ Best pain _____

Quality of pain: _____ Onset, duration, variation and rhythms? _____

What causes the pain? _____ What relieves the pain? _____

Physician name and credentials:

Patient name: _____ Date of service: ____ / ____ / ____ (mm/dd/yyyy)

Member ID: _____ Date of birth: ____ / ____ / ____ (mm/dd/yyyy)

Affirmation statement:

The physician acknowledges and agrees that Humana may update and adjust this template form as necessary. Updated forms are available at Humana.com/provider/medical-resources/clinical/quality-resources, under the Preventive Care tab.

Medicare payment to Medicare Advantage organizations is based, in part, on each patient's diagnosis, as attested to by the patient's attending physician by virtue of his or her signature on this medical record. Anyone who misrepresents, falsifies or conceals essential information required for payment of federal funds may be subject to a fine, imprisonment or civil penalty under applicable federal laws.

By signing this document, you attest to reviewing the medical documents to complete the form, using the best of your medical knowledge, placing the completed original of this form in the patient's medical record and ensuring fully-documented proof of service of all completed fields is contained in the patient's medical record. (Note: If the practice has an electronic medical record system, scan the assessment and attach the image to the electronic record.)

To the best of my knowledge, information and belief, the information provided regarding diagnoses is truthful and accurate.

Physician name and credentials (printed)

Physician signature and credentials (signed)

Date

Provider office number: (813) 894-7046 Provider: _____ Type: _____

Billing provider ID: _____ National provider ID: _____ Tax ID number: _____

Provider address: 1615 Sun City Center Plaza
Street address

Sun City Center Florida 33573

City State ZIP

Patient Health Questionnaire (PHQ-9)

Patient Name: _____

Date: _____

	Not at all	Several days	More than half the days	Nearly every day
1. Over the <u>last 2 weeks</u> , how often have you been bothered by any of the following problems?				
a. Little interest or pleasure in doing things	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Feeling down, depressed, or hopeless	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Trouble falling/staying asleep, sleeping too much	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Feeling tired or having little energy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Poor appetite or overeating	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Feeling bad about yourself or that you are a failure or have let yourself or your family down	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Trouble concentrating on things, such as reading the newspaper or watching television.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Moving or speaking so slowly that other people could have noticed. Or the opposite; being so fidgety or restless that you have been moving around a lot more than usual.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Thoughts that you would be better off dead or of hurting yourself in some way.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. If you checked off any problem on this questionnaire so far, how difficult have these problems made it for you to do your work, take care of things at home, or get along with other people?	Not difficult at all	Somewhat difficult	Very difficult	Extremely difficult
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

PHQ-9* Questionnaire for Depression Scoring and Interpretation Guide

For physician use only

Scoring:

Count the number (#) of boxes checked in a column. Multiply that number by the value indicated below, then add the subtotal to produce a total score. The possible range is 0-27. Use the table below to interpret the PHQ-9 score.

Not at all	(#) _____	x 0 = _____
Several days	(#) _____	x 1 = _____
More than half the days	(#) _____	x 2 = _____
Nearly every day	(#) _____	x 3 = _____

Total score: _____

Minutes Spent: _____

Provider Signature: _____

Date _____

Social Determinants of Health Screening

Your physician may ask you follow up questions.

Living Situation

1. What is your living situation today?

- I have a place to live today, but I am worried about losing it in the future
- I do not have a steady place to live now or in the past 12 months.
- I have a steady place to live

Food

2. Within the past 12 months, have you not had enough food or worried that your food would run out before you have money to buy more?

- Often true
- Sometimes true
- Never true

Transportation

3. In the past 12 months, has lack of reliable transportation kept you from medical appointments, meetings, work or from getting things needed for daily living?

- Yes
- No

Material Hardship

4. In the past 12 months have you had issues paying for your electricity, gas, oil, water, or any other basic needs?

- Yes
- No

Employment

5. Are you currently employed?

- No
- Yes
- I am not seeking employment

Insufficient Insurance

6. Do you feel like your insurance or welfare support is not enough and that you could benefit from an increase in benefits/support?

- Yes
- No

Financial Insecurity

7. How hard is it for you to pay for the very basics like food, housing, medical care, and heating? Would you say it is:

- Very hard
- Somewhat hard
- Not hard at all

Social Support

8. How often do you feel lonely, excluded or isolated from family, friends or your community?

- Always
- Often
- Never
- Rarely
- Sometimes

Living Alone

9. If you live alone, do you have issues with mobility, cooking, cleaning or worrying about safety issues?

- Yes
- No
- I do not live alone

War/Persecution

10. Have you been a victim of war or persecution, or have you been displaced from your home?

- Yes
- No

Patient Name

Patient Signature

Date